

APPENDIX B

CORPORATE OVERVIEW AND SCRUTINY COMMITTEE - RECOMMENDATIONS MONITORING ACTION SHEET 2025-26

Date of Meeting	Agenda Item	Action	Responsibility	Outcome	Response
11 Dec 2025	Corporate Performance Quarter 2 2025-26	The Committee recommended that consideration be given to the establishment of a Transformation and Change Working Group and that regular updates be provided to the Committee but that there be a separation of powers between the Group and the Committee to allow clear scrutiny of the process.	Chief Executive / Chief Officer – Legal and Regulatory, HR and Corporate Policy	Circulated for response. Chased.	
11 Dec 2025	Corporate Performance Quarter 2 2025-26	The Committee expressed concern regarding the performance against WBO2.1.4 relating to the handling of corporate complaints and that delays or failure to receive requested information from service areas appeared to be impacting on the ability to respond to complaints in a timely manner and requested a corporate response from the Chief Executive explaining how this will be addressed.	Chief Executive	Circulated for response. Chased.	

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16 Mar 2026	Corporate Performance Quarter 3 2025-26	<p>The Committee recommended that consideration be given to including more timescales in the narratives in the Performance Dashboards, in particular for the following:</p> <p>a. WBO 1.6.6 <i>Develop the Healthy Living Partnership Strategy</i> – timescale for securing feasibility funding;</p> <p>b. WBO 2.3.1 – timescale/milestones to <i>Approve and implement the new digital strategy</i>; and</p> <p>c. WBO 3.4 – timescale for each of the projects under <i>Modernise School Buildings</i></p>	Corporate Directors for Social Services and Wellbeing and Education, Early Years and Young People & Director of Finance and Transformation	ACTIONED – response and information circulated 19 June 2026.	Follow link here
16 Mar 2026	Corporate Performance Quarter 3 2025-26	<p>The Committee recommended that consideration be given to amending the wording of WBO 2.1.4 from <i>'Improve the way we handle and learn from corporate complaints and compliments'</i> to include improving the <u>process</u> relating to complaints.</p>	Chief Officer – Legal, Regulatory and Electoral Services	ACTIONED – response and information circulated 19 June 2026.	Follow link here
16 Mar 2026	Corporate Performance Quarter 3 2025-26	In relation to homelessness, the Committee discussed that sometimes, although the	Director of Finance and Transformation	ACTIONED – response and information	Follow link here

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		<p>Council meets its legal duty to people presenting as homeless, e.g. through providing temporary accommodation, their particular housing need is not always met and given the number of new homes being built in the County, the need for a percentage to be appropriate for people’s needs. The Committee therefore recommended that consideration be given to reviewing the effectiveness of the Council’s interventions in relation to homelessness are measured in a citizen focussed way and how the Council is working with Registered Social Landlords and the private sector to ensure a range of suitable accommodation to address homelessness in the short, medium and long term.</p>		<p>circulated 19 June 2026.</p>	
<p>16 Mar 2026</p>	<p>Corporate Performance Quarter 3 2025-26</p>	<p>The Committee expressed concern regarding the statement in WBO 4.5.2 that the Service’s three-year growth proposal ‘<i>is still awaiting feedback from the Cabinet Member for Education and Youth Services</i>’ and</p>	<p>Corporate Director – Education, Early Years and Young People</p>	<p>ACTIONED – response and information circulated 19 June 2026.</p>	<p>Follow link here</p>

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		recommended that the narrative be updated as soon as possible in the Performance Dashboard.			
16 Mar 2026	Corporate Performance Quarter 3 2025-26	The Committee discussed the <i>Sickness Absence by Reason</i> table in the Performance Dashboard and recommended that last year's figures are also included in this table in order to demonstrate whether levels have improved and the overall direction of travel.	Corporate Policy and Performance Manager	ACTIONED – response and information circulated 19 June 2026.	Follow link here
16 Mar 2026	Corporate Performance Quarter 3 2025-26	The Committee recommended that consideration be given to including Estyn Inspection Outcomes on the Regulatory Tracker.	Corporate Director – Education, Early Years and Young People	ACTIONED – response and information circulated 19 June 2026.	Follow link here
16 Mar 2026	Corporate Performance Quarter 3 2025-26	The Committee discussed the measure, ' <i>higher/lower preferred</i> ' and requested a note setting out its use and how it is used when commitments/Pis are on or above target.	Corporate Policy and Performance Manager	ACTIONED – response and information circulated 19 June 2026.	Follow link here
16 Mar 2026	Corporate Performance Quarter 3 2025-26	With reference to WBO 3.4.3 and 3.4.4 relating to Ysgol Y Ferch O'r Sger, Afon Y Felin and Corneli Primary School, the	Corporate Director – Education, Early	ACTIONED – response and information	Follow link here

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		Committee requested confirmation that the necessary paperwork for the land swap with Valleys to Coast had been signed and the likely timescales for the construction contract to be awarded.	Years and Young People	circulated 19 June 2026.	
16 Mar 2026	Corporate Performance Quarter 3 2025-26	The Committee discussed WBO 3.2 and requested details of the support for schools to address issues relating to behaviour and attendance, to aim to achieve the targets and that further detail is also included in the narrative on the Performance Dashboard.	Corporate Director – Education, Early Years and Young People	ACTIONED – response and information circulated 19 June 2026.	Follow link here
16 Mar 2026	Corporate Performance Quarter 3 2025-26	The Committee requested that the upcoming briefing referred to by the Cabinet Member for Education and Youth Services regarding the school modernisation programme includes detailed updates on each school modernisation and upgrade project.	Corporate Director – Education, Early Years and Young People	ACTIONED – response and information circulated 19 June 2026.	Follow link here
16 Mar 2026	Corporate Performance Quarter 3 2025-26	The Committee expressed concern regarding the statement in WBO 4.3 that <i>'more people are being made homeless from hospital requiring specially</i>	Director of Finance and Transformation	ACTIONED – response and information circulated 19 June 2026.	Follow link here

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		<p><i>adapted accommodation</i>’ and requested the number of cases falling into this category and what measures have been considered to address this issue, e.g. possible step-down care or use of existing residential or nursing homes on a temporary basis.</p>			
16 Mar 2026	<p>Budget Monitoring 2025-26 – Quarter 3 Revenue Forecast</p>	<p>The Committee expressed concern regarding the significant projected year end underspend and requested an indication from Cabinet of their strategic priorities for use of any budget surplus after closure of the accounts and that any potential known significant under or overspends are reported to the Scrutiny Budget Working Group to improve transparency and to ensure that it adds further value to the budget setting process.</p>	Director of Finance and Transformation	<p>ACTIONED – response and information circulated 19 June 2026.</p>	Follow link here
16 Mar 2026	<p>Budget Monitoring 2025-26 – Quarter 3 Revenue Forecast</p>	<p>The Committee expressed concern regarding the underspend in 8 out of 11 Service Areas in Adult Social Care and requested confirmation that the efficiencies</p>	Corporate Director – Social Services and Wellbeing	<p>ACTIONED – response and information circulated 19 June 2026.</p>	Follow link here

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		are not having an adverse effect on service users.			
16 Mar 2026	Forward Work Programme Update	The Committee discussed the list of Reports to be scheduled and requested that these be scheduled as soon as possible.	Scrutiny / Chair of Committee	ACTIONED – response and information circulated 19 June 2026.	Follow link here